

**AVESIS INSURANCE INCORPORATED**  
**Phoenix, Arizona**

**POLICYHOLDER:** State of Arizona  
**POLICY EFFECTIVE DATE:** January 1, 2022  
**POLICY NUMBER:** AII- 1 Arizona  
**STATE OF DELIVERY:**

**READ YOUR POLICY CAREFULLY**

This Policy is a legal contract between the Policyholder and Avesis Insurance Incorporated. The consideration for this contract is the application and the payment of premiums as set forth herein.

**AGREEMENT**

This Policy and the attached application form the entire contract between the Policyholder and Us. Oral statements made by the Policyholder, by a Covered Person, by Our agent, or by any other person are not part of this Policy. Only Our President or a Vice President may make changes for Us. Such changes must be in writing and attached to this Policy. We reserve the right to amend the Policy from time to time.

We will pay, with respect to each Covered Person, the insurance benefits provided in this Policy. Payment is subject to the conditions, limitations and exceptions of this Policy. Eligibility requirements to be insured under this Policy are stated in the attached application. This Policy is governed by the laws of the state shown above. The sections set forth on the following pages are a part of this Policy and take effect on the Policy Effective Date.

**PREMIUMS**

Premiums are payable in advance by the Policyholder.

The first premium is due on the effective date of this Policy. Subsequent premiums are due on the first day of each calendar month thereafter. The required premium due on each premium due date is the sum of the premiums for all employees, and their dependents, covered under this Policy. The premiums due will be determined by applying the premium rates then in effect for each type of insurance provided by this Policy to the number of Covered Persons. All premiums are payable to the Company at Our Office or to Our authorized agent.

While this Policy is in force, changes may be required in the premium payable due to a change in insurance as follows:

- a. If an amount of insurance is added or increased during a calendar month and the change is not due to a change in the terms of this Policy, premiums will be changed as of the date the change becomes effective.
- b. If an amount of insurance is deleted or decreased during a calendar month and the change is not due to a change in the terms of this Policy, premium will cease at the end of the calendar month in which the deletion or decrease occurred.
- c. If amounts of insurance are changed during a calendar month due to a change in the terms of this Policy, the premium charge or credit will be computed as of the effective date of the change.

**Group Insurance Policy Providing  
Limited Benefits for Vision Care  
Non-Participating**

If premiums are due the Company or premium refunds are due the Policyholder as a result of clerical error in the reporting of dates to the Company, all premiums or refunds will be calculated at the current rate of premium payment and limited to a maximum period of six months.

**Premium Rate Change.** The Company may change the premium rate on any Policy anniversary date. We will give the Policyholder written notice of any premium rate change at least 31 days prior to the change.

**Grace Period.** A grace period of 31 days will be allowed to the Policyholder for the payment of each premium due after the first premium. This Policy will remain in force during the grace period. If the required premium is not paid by the end of the 31-day period, this Policy will terminate. The Policyholder will be required to pay premium for the grace period.

**Return of Premium.** The Company reserves the right to rescind coverage on one or all employees due to misrepresentation or fraud on the Application for this Policy or an employee's Enrollment Form if such misrepresentation materially affected the acceptance of the risk.

1. If, on the date coverage is rescinded, no claims have been paid under this Policy, the Company will return to the Policyholder all premiums paid for such coverage.
2. If, on the date coverage is rescinded, claims have been paid under this Policy, the Company reserves the right to deduct an amount equal to the amount of such claims paid from the premiums returned to the Policyholder.

#### **TERMINATION OF POLICY**

The Policyholder or the Company may terminate or cancel this Policy on any date on or after the first Anniversary date of the Policy's Effective Date. Written notice must be provided to the other party at least 31 days prior to termination.

#### **CERTIFICATES**

Avesis Insurance Incorporated will furnish to the Policyholder a Certificate which will set forth the essential features of the insurance coverage.

#### **ADDITIONAL INSUREDS**

Covered Persons may be added at any time if they meet the eligibility requirements stated in the Policyholder's application, complete an enrollment form, if required, and pay any required premium contributions.

#### **INCORPORATION PROVISION**

The provisions of the attached Certificate and all Rider(s) issued to amend this Policy after its effective date are made a part of this Policy. This Policy was signed by the Policyholder on the application. We sign here on behalf of Avesis Insurance Incorporated at Phoenix, Arizona.

#### **AVESIS INSURANCE INCORPORATED**



**Secretary**



**President**

**AVESIS INSURANCE INCORPORATED**  
**10400 N. 25th Avenue, Suite 200 • Phoenix, Arizona 85021 • (888-759-9772)**

**Group Insurance Certificate Providing Limited Benefits for Vision Care Non-Participating**

This Certificate will take the place of any and all Certificates and Riders which may have been issued to You at a prior time under the Policy.

**GENERAL INFORMATION**

**About Your Insurance** - This Certificate explains the plan of insurance which is underwritten by Avesis Insurance Incorporated Company. Read it closely to become familiar with Your plan. An individual identification card will be issued to You containing Your Group Number and Your Effective Date.

**Important Notice** - Benefits are payable only for expenses incurred while this insurance is in force. No agent has the right to change the Policy or to waive any part of it. The Policy under which this Certificate is issued may at any time be amended or canceled, as stated in its provisions. Such an action may be taken without the consent of or notice to any person who claims rights or benefits under the Policy. The insurance under the Policy does not take the place of nor does it affect any requirements for coverage by Workers' Compensation or a similar type of insurance. The benefits for Dependents which are described in this Certificate will be applicable to Your Dependents only if You make application to have Your Dependents insured.

**DEFINITIONS**

The following terms have specific meaning as used in the Policy.

**Covered Person** means an employee meeting the eligibility requirements of the Policy who is covered for benefits. Covered Person will also include Your Dependents, if enrolled.

**Dependent** means any of the following persons: 1) Your lawful spouse, as defined; 2) Each child from birth to age 26, regardless of financial dependency, residency, student status, or marital status; or 3) Each unmarried child at least 26 years of age: who is primarily dependent upon You for support and maintenance because the child is incapable of self-sustaining employment by reason of mental incapacity or physical handicap; who was so incapacitated and is a Covered Person under this Policy on his or her 26<sup>th</sup> birthday; and who has been continuously so incapacitated since his or her 26<sup>th</sup> birthday. Child includes Your natural child, stepchild, foster child, legally adopted child, child legally placed in Your home for adoption, and child for who You have court-ordered guardianship.

**Policy** means the Policy issued to the Policyholder.

**Policyholder** means the Employer named as the Policyholder on the face of the Policy.

**Provider** means a licensed physician or optometrist who is operating within the scope of his or her license or a dispensing Optician.

**Vision Examination** means a comprehensive ophthalmological service as defined in the Current Procedural Technology (CPT) and the Documentation Guidelines listed under "Eyes-examination items". Comprehensive ophthalmological service describes a general evaluation of the complete visual system. The comprehensive services constitute a single service entity but need not be performed at one session. The service includes history, general medical observation, external and ophthalmoscopic examinations, gross visual fields and basic sensorimotor examination. It often includes, as indicated by examination: biomicroscopy, examination with cycloplegia or mydriasis and tonometry. It always includes initiation of diagnostic and treatment programs.

**Vision Materials** means corrective lenses and/or frames or contact lenses.

**We, Our, Us** means AVESIS INSURANCE INCORPORATED

**You, Your, Yours** means the employee covered under the Policy.

**THIS PLAN IS NOT MEDICARE SUPPLEMENT. If you are eligible for Medicare, please review "Choosing a Medigap Policy: A Guide to Health Insurance for People With Medicare," available from the Company.**

**DEFINITIONS  
(PPO and Non-PPO)**

**Preferred Agreement** means an agreement between the PPO and a Provider concerning the rates and reimbursement methods for services and supplies provided by such Provider.

**Non-Preferred Provider** means a Provider, located within the PPO Service Area, who has not signed a Preferred Agreement with the PPO.

**Preferred Provider** means a Provider who has signed a Preferred Agreement with the PPO.

**Preferred Provider Organization (“PPO”)** means a network of Providers and retail chain stores within the PPO Service Area who have signed Preferred Agreements with the Company.

**PPO Service Area** means the geographical area where the PPO is located.

**EFFECTIVE DATES**

**Effective Date of Employee’s Insurance** - Your insurance will be effective as follows: 1) If the Policyholder does not require You to contribute towards the premium for this coverage, Your insurance will be effective on the date You became eligible; 2) If the Policyholder requires You to contribute towards the premium for this coverage, Your insurance will be effective on the date You became eligible, provided; a) You have given Us Your enrollment form (if required) on, prior to, or within 30 days of the date You became eligible; and b) You have agreed, in writing, to pay the required contributions; 3) If You fail to meet the requirements (a) and (b) within 30 days after becoming eligible, Your coverage will not become effective until We have verified that You have met these requirements. You will then be advised of Your effective date.

**Effective Date of Dependent’s Insurance** - Coverage for Dependents becomes effective on the later of: 1) the date Dependent Coverage is first included in Your coverage; or 2) the premium due date on or after the date the person first qualifies as Your Dependent. If an enrollment form is required, You must provide such form and agree to pay any premium contribution that may be required prior to coverage becoming effective.

**Newborn Children** - If a Dependent is covered under Your Certificate, a Dependent child born while this Certificate is in force shall be covered from the moment of birth for 31 days. In order to continue coverage beyond this 31-day period, You must send Us notice and agree to pay any premium contributions that may be required by the Policyholder within this 31-day period.

**Adopted Children** - If a Dependent child is placed with You for adoption while the Certificate is in force, such child will be covered from the date of placement for 31 days. In order to continue coverage beyond this 31-day period, You must send in notice and agree to pay any premium contributions that may be required by the Policyholder within this 31-day period. If proper notice has been given, coverage will continue unless the placement is disrupted prior to legal adoption and the child is removed from placement.

**SCHEDULE OF BENEFITS**

Covered Persons have the right to obtain vision care from the Provider of their choice. However, payment of the Benefit varies depending on the type of Provider chosen. Benefits are payable as shown in the following Schedule:

<b><u>Benefit</u></b>	<b><u>Preferred Provider</u></b>	<b><u>Non-Preferred Provider</u></b>	<b><u>Benefit Period</u></b>
Vision Examination:	\$10.00 copayment	\$50.00	12 months
Vision Materials:	\$0 copayment	N/A	
<i>Standard Lenses</i>			12 months
Single	Paid in full	\$33.00	
Bifocal	Paid in full	\$50.00	
Trifocal	Paid in full	\$60.00	
Lenticular	Paid in full	\$110.00	
Progressives	20% off retail minus \$50 allowance	\$60.00	
<i>Frames</i>	\$50.00 wholesale	\$50.00	12 months
<i>Contact Lenses*</i>			12 months
Elective	\$150.00	\$150.00	
Medically Necessary	Paid in full	\$300.00	

\*Contact Lenses includes fit, follow-up and Materials.

Any services which cannot be obtained by a Preferred Provider within the PPO Service Area because: 1) due to their specialized nature, there is no Preferred Provider located within the PPO Service Area; 2) are provided by a Provider not in the PPO Service Area; and 3) are specifically authorized in advance by the Covered Person's Provider and approved by the Company, shall be paid in accordance with the Schedule of Benefits, without further deductions, subject to all Policy maximums, limitations, conditions and exclusions.

**Benefit Period for Vision Examination** is shown in the Schedule of Benefits and shall mean a period of 12 consecutive months, commencing January 1<sup>st</sup> and ending December 31<sup>st</sup>.

**Benefit Period for Vision Materials** is shown in the Schedule of Benefits and shall mean a period of 12 consecutive months, commencing January 1<sup>st</sup> and ending December 31<sup>st</sup>.

**Vision Examination Benefit** - A Covered Person is eligible for one Vision Examination in each successive Benefit Period.

**Vision Materials Benefit** - If a Vision Examination results in a Covered Person needing corrective Vision Materials for their visual health and welfare, those Vision Materials prescribed by Providers will be supplied, subject to certain limitations and exclusions of the Policy, as follows:

- Lenses - Up to two lenses provided one time in each successive Benefit Period.
- Frame - One frame provided one time in each successive Benefit Period.
- Contact Lenses - Contact lenses benefit provided in lieu of lenses and/or frame.

#### LIMITATION

**Vision Examination and Vision Materials** - Fees charged by a Provider for services other than Vision Examination or covered Vision Materials must be paid in full by the Covered Person to the Provider. Such fees or materials are not covered under this Policy.

Benefit allowances provide no remaining balance for future use within the same Benefit Period, except for Contact Lenses benefit.

#### EXCLUSIONS

No benefits will be paid for services or materials connected with or charges arising from: 1) Orthoptic or vision training, subnormal vision aids, and any associated supplemental testing; Aniseikonic lenses; 2) Medical and/or surgical treatment of the eye, eyes, or supporting structures; 3) Any eye or Vision Examination, or any corrective eyewear, required by an Employer as a condition of employment and safety eyewear, unless specifically covered under the Policy; 4) Services provided as a result of any Workers' Compensation law, or similar legislation, or required by any governmental agency or program whether Federal, state, or subdivisions thereof; 5) Plano (non-prescription) lenses; 6) Non-prescription sunglasses; 7) Two pair of glasses in lieu of bifocals; or 8) Services or materials provided by any other group benefit plan providing vision care.

Lost or broken lenses, frames, glasses, or contact lenses will not be replaced except in the next Benefit Period when Vision Materials would next become available.

#### TERMINATION OF INSURANCE

**For all Covered Persons** - All Covered Persons' insurance will end automatically on the earliest of the following dates: a) The date the Policy ends; b) The end of the last period for which any required contribution agreed to in writing has been made; c) The date You are no longer eligible for insurance; d) The date Your employment with the Employer ends. Your coverage will end on the last day of the month in which employment ends. The Employer may, at its option, continue insurance for individuals whose employment has ended, if it: (i) does so without individual selection between employees; and (ii) if it continues making premium payments for those individuals.

**For Dependents** - A Dependent's insurance will automatically stop on the earlier of: a) the date Your coverage ends; b) the end of the month in which the Dependent ceases to be Your Dependent; c) the end of the last period for which any required contribution has been made.

A Dependent Child will not cease to be a Dependent solely because of age if the child is: a) not capable of self-sustaining employment due to mental incapacity or physical handicap that began before the age limit was reached; and b) mainly dependent on You for support.

We may ask for proof of the eligible child's incapacity and dependency two (2) months before the date the Dependent would otherwise cease to be covered.

We may require the same proof again, but We will not ask for it more than once a year after this coverage has been continued for two (2) years. This continued coverage will end: a) on the date the Policy ends; b) the date the incapacity or dependency ends; c) the last day of the month for which required premium for the child is paid; or d) 60 days after the date We request proof which is not given to Us.

## CLAIMS

**Notice Of Claim.** Written notice of claim must be given: (a) within 30 days after a covered loss begins; or (b) as soon as reasonably possible after that. This notice may be given to Us at Our Home Office or to Our Administrator. Notice should include the Covered Person's name and the Policy and Certificate numbers.

**Claim Forms.** When We receive notice of claim, We will send the claimant forms for filing proof of loss within 15 days. If claim forms are not supplied within this 15-day period, a claimant may submit proof in writing, setting forth the nature and extent of the loss.

**Proof Of Loss.** Proof of loss must be furnished to Us within 90 days after the date of loss. We will not deny or reduce a claim if it was not reasonably possible to give Us proof within the time allowed. In any event, the Covered Person must give Us proof within one (1) year after it is due unless he is legally incapacitated.

**Time Of Payment Of Claims.** Immediately after receiving written proof of loss, the Company will pay all benefits then due a Covered Person. If the claim is not paid within 30 days after the receipt of due written proof of loss, interest is paid from the date the claim is received by the Company.

**Payment Of Claims.** All claims will be paid to You, unless We have the obligation to pay the facility or Provider directly. However, in the event a benefit becomes payable to Your estate, We may pay such benefit, up to an amount equal to \$1,000, to any relative by blood or connection by marriage whom We deem to be equitably entitled thereto. Payment made in good faith fully discharges Us to the extent of any payments made.

**Legal Actions.** No legal actions may be brought to recover under the Policy: (1) within 60 days after written proof of loss has been furnished as required; or (2) after three years (five years in Kansas and six years in South Carolina) from when written proof of loss is required.

**Claim Appeal Procedure.** If We partially or fully deny a claim for benefits submitted by a Covered Person and he or she disagrees or does not understand the reasons for this denial, the Covered Person may appeal this decision, and they have the right to: 1) Request a review of the denial; 2) Review pertinent plan documents; and 3) Submit in writing, any data, documents or comments which are relevant to Our review of this denial.

The Covered Person's reconsideration request or appeal must be submitted in writing within two (2) years of receiving written notice of denial. We will review all information and send written notification within 30 days of the Covered Person's request.

## GENERAL PROVISIONS

**Entire Contract.** The Policy is a legal contract. It is between the Policyholder and Us. The entire contract consists of: (1) the Policy, the Certificate, endorsements and attachments, if any; (2) the Policyholder's Application; and (3) the employees' enrollment forms, if any. Any statement made by the Policyholder or by a Covered Person in an application will, in the absence of fraud, be deemed a representation and not a warranty. No such statement will void the coverage or reduce the benefits or be used in defense to a claim unless it is in writing and a copy of the application is furnished to the Covered Person.

**Modification Of Policy.** The Policy may be modified at any time by agreement between the Policyholder and Us without consent of any employee. No modification will be valid unless approved by one of Our officers: (1) the President; (2) a Vice President; or (3) the Secretary. The approval must be endorsed on or attached to the Policy. No agent has authority to modify the Policy or waive any of the Policy's provisions to extend the time for premium payment by making any promise or representation.

**Incontestability.** The validity of the Policy shall not be contested except for non-payment of premiums, fraudulent misstatements or material misrepresentations after it has been in force for two (2) years. Coverage under this Certificate shall not be contested except for non-payment of premiums or material misrepresentation after it has been in force for two (2) years. No statement, except fraudulent misstatements, made by You relating to: 1) Your insurability; or 2) The insurability of Your Dependents; shall be used in contesting the validity of the coverage of the person about whom the statement was made after coverage has been in force for a period of two (2) years. Any such statement must be contained in a written instrument signed by You, a copy of which has been furnished to You.

**Fraud.** If You or the Policyholder commits fraud pertaining to an employee against Us, as determined by a court of competent jurisdiction, Your coverage will end automatically without notice.

**Misstatement Of Age.** If a Covered Person's age has been misstated, the benefits will be those which the premium paid would have bought for the correct age. If a Covered Person's correct age was over the maximum issue age, coverage will be voided and the premiums paid for such Covered Person will be refunded.

**Assignment Of Benefits.** You may assign Your benefits. However, an assignment is not binding until We have received and acknowledged in writing the original or copy of the assignment before payment of the benefit. We do not guarantee the legal validity or effect of such assignment.

**Grace Period.** A grace period of 31 days will be allowed for the payment of each premium due after the first premium. Coverage will continue in force during the grace period. If the premium is not paid within the grace period, coverage will terminate as of the premium due date. The grace period will not apply if the Covered Person gives written notice to Us of his or her intent not to continue this coverage.

**AVESIS INSURANCE INCORPORATED**

*Michael P Ramer*  
**Secretary**

*[Signature]*  
**President**



**AVESIS INSURANCE INCORPORATED**

**10400 N. 25th Avenue, #300**

**Phoenix, Arizona 85021**

**Hereinafter called: "the Company"**

**REFRACTIVE SURGERY BENEFIT RIDER**

This Rider amends the Policy/Certificate to which it is attached. The following refractive surgical benefits are added:

**DEFINITIONS**

**Injury** means a bodily Injury sustained directly and independently of all other causes resulting in a covered loss under this Rider.

**LASEK** (Laser Assisted Epithelium Keratomileusis means a slight variation of the traditional LASIK procedure as described below. This surgical procedure utilizes a trephine to create an epithelial flap (as opposed to the deeper stromal flap with LASIK and an alcohol solution to preserve the epithelial cells. Once the epithelial flap is created and lifted, the treatment proceeds as for traditional PRK, with light smoothing at its conclusion. The epithelial flap is then repositioned with a small spatula.

**LASIK** (Laser Assisted In-Situ Keratomileusis means a surgical procedure involving the use of a computer-controlled excimer laser to reshape the cornea (epithelium without invading the adjacent cell layers. An automated microkeratome is used to shave off a thin, hinged layer of the cornea that is lifted, and the exposed surface is reshaped using the laser. After altering the cornea curvature, the flap is replaced and is adhered without stitches. In **IntraLase Initiated LASIK**, a special laser is used instead of a blade to create the flap. In **Custom Wavefront** or **Wavefront-Guided LASIK** procedures, a 3-dimensional measurement of how the eye processes images is used to guide the laser in re-shaping the front part of the eye (cornea).

**PRK** (Photorefractive Keratectomy means a surgical procedure involving removal of the surface layer of the cornea by gentle scraping and use of a computer-controlled excimer laser to reshape the stroma.

**Physician** means an Ophthalmologist or Optometrist licensed under applicable state law to perform the surgical procedures for which benefits are payable under this Rider, and who is acting within the lawful scope of his or her license to render such service. A Physician cannot be the Covered Person or a member of the Covered Person's Immediate Family. "Immediate Family" means the Covered Person or the Covered Person's spouse, parent, child, grandparent, brother, sister, in-law or any person residing with the Covered Person.

**Refractive Surgery** means a surgical procedure which permanently alters the focusing power of the eye(s) in order to change refractive errors.

**BENEFITS**

**Refractive Surgery Benefit.** We will pay a one-time surgical indemnity benefit of \$750 (per Covered Person) for one of the following refractive surgical procedures to one or both eyes: LASIK (including Custom Wavefront, Wavefront-Guided or IntraLase initiated LASIK, LASEK or PRK, if performed by a Physician on a Covered Person while covered under this Rider, subject to the Exclusions provision.



## EXCLUSIONS

### Refractive Surgery Vision Benefit Exclusions

Benefits are not payable for any of the following:

1. Routine vision examinations or corrective vision materials, including corrective eyeglasses, fittings, lenses, frames or contact lenses; or
2. Medical or surgical procedures, services or treatments:
  - a. not specifically covered under this Rider;
  - b. provided free of charge in the absence of insurance;
  - c. payable under any Workers' Compensation law, or similar statutory authority;
  - d. payable under any governmental plan or program whether Federal, state or subdivisions thereof.

This Rider takes effect on the effective date of the Policy/Certificate to which it is attached. This Rider terminates concurrently with the Policy/Certificate to which it is attached. It is subject to all the definitions, limitations, exclusions and conditions of the Policy/Certificate except as stated.

### AVESIS INSURANCE INCORPORATED



Secretary



President

## State of Arizona Active Employees

Vision Care Services	In-Network Member Cost	Out-of-Network Reimbursement
Vision Examination (Includes Refraction)	Covered in full after \$10 copay	Up to \$50
Frame Allowance	Members receive a \$50 wholesale value Up to \$150 retail value† \$25 Upgrade to Retail Frame Benefit at Target Optical‡	Up to \$50
Standard Spectacle Lenses		
Single Vision	Covered in full	Up to \$33
Bifocal	Covered in full	Up to \$50
Trifocal	Covered in full	Up to \$60
Lenticular	Covered in full	Up to \$110
Standard Progressives	Covered up to \$50, plus 20% off retail	Up to \$60
Other Lens Options	Up to 20% discount	N/A
Contact Lenses§ (in lieu of frame and spectacle lenses)		
Elective	\$150 allowance	Up to \$150
Medically Necessary	Covered in full	Up to \$300
Refractive Laser Surgery	Onetime/lifetime \$750 allowance Provider discount up to 25%	Onetime/Lifetime \$750 Allowance

### Frequency

Eye Examination	Once every 12 months
Lenses or Contact Lenses	Once every 12 months
Frame	Once every 12 months

†Discounts are not insured benefits.

‡Value may be less depending on the providers retail pricing.

§Avēsis has negotiated an Extra Frame Value benefit for ADOA members with Target Optical stores. Starting with the 2021 plan year, members will be eligible to receive a \$25 Upgrade to their Frame Benefit when they choose Target Optical for their eyewear needs. Members will receive a \$149.95 Frame benefit at Target Optical with no additional out-of-pocket expense.

§ Prior authorization is required for medically necessary contacts.

## Reliable & Dependable

Avēsis is a national leader in providing exceptional vision care benefits for millions of commercial members throughout the country.

The Avēsis vision care products give our members an easy-to-use wellness benefit that provides excellent value and protection.

### Rates per Pay Period

Employee Only	\$1.75
Employee + Spouse	\$5.70
Employee + One Child	\$5.65
Employee + Family	\$7.11

**ARIZONA**  
DEPARTMENT OF ADMINISTRATION  
HUMAN RESOURCES

Underwritten by: Avesis,  
Phoenix, AZ Policy #: AA-1  
Form AA-1

## How can we help you?

Avēsis Website:  
www.avesis.com

**Customer Service:**  
888-759-9772  
7AM - 6PM (AZ)

LASIK Provider:  
877-712-2010

## Here's How It Works

When you need to see an eye care professional, simply visit [www.avesis.com](http://www.avesis.com) or contact Avēsis' Customer Service Monday through Friday, 7a.m. to 6p.m. (AZ) at 888-759-9772 to receive a listing of providers in your area.



\*At participating Walmart/Sam's locations, retail pricing for your plan is \$68. At participating Costco locations, retail pricing is \$54.99.

## Using Out-of-Network Providers

Members who elect to use an out-of-network provider must pay the provider in full at the time of service and submit a claim to Avēsis for reimbursement. Reimbursement levels are in accordance with the out-of-network reimbursement schedule previously listed. Out-of-network benefits are subject to the same eligibility, availability, frequency of benefits, and limitation and exclusion provisions of the plan, and are in lieu of services provided by a participating Avēsis provider. Out-of-network claim forms can be obtained by contacting Avēsis' Customer Service Center or your group administrator, or by visiting [www.avesis.com](http://www.avesis.com).

## Limitations and Exclusions

Some provisions, benefits, exclusions, or limitations listed herein may vary depending on your state of residence.

### Limitations:

This plan is designed to cover eye examinations and corrective eyewear. It is also designed to cover visual needs rather than cosmetic options. Should the member select options that are not covered under the plan, as shown in the schedule of benefits, the member will pay a discounted fee to the participating Avēsis provider. Benefits are payable only for services received while the group and individual member's coverage is in force.

### Exclusions:

There are no benefits under the plan for professional services or materials connected with and arising from:

- 1) Orthoptics or vision training;
- 2) Subnormal vision aids and any supplemental testing, aniseikonic lenses;
- 3) Plano (non-prescription) lenses, sunglasses;
- 4) Two pair of glasses in lieu of bifocal lenses;
- 5) Any medical or surgical treatment of eye or supporting structures;
- 6) Replacement of lost or broken lenses, contact lenses or frames, except when the member is normally eligible for services;
- 7) Any eye examination or corrective eyewear required by an employer as a condition of employment and safety eyewear;
- 8) Services or materials provided as a result of Workers' Compensation Law, or similar legislation, required by any governmental agency whether Federal, State, or subdivision thereof.
- 9) Services or materials provided by any other group benefit plan providing vision care.

### Refractive Surgery Vision Benefit Exclusions:

Benefits are not payable for any of the following:

- 1) Routine vision examinations or corrective vision materials, including corrective eyeglasses, fittings, lenses, frames, or contact lenses; or
- 2) Medical or surgical procedures, services, or treatments:
  - a. not specifically covered under this Rider;
  - b. provided free of charge in the absence of insurance
  - c. payable under any Workers' Compensation law or similar statutory authority
  - d. payable under governmental plan or program, whether Federal, state, or subdivisions thereof.

## Termination Provisions

Coverage will end on the earliest of: the date the policy ends, the date the employee's employment ends, or the date the employee is no longer eligible.

## Notes and Disclaimers

The contact lens allowance may be used all at once or throughout the plan year as needed. Contact lens fitting and follow-up (CLEFFU) fees may come at the member's expense at selected retail providers chains, however, these fees may be eligible for reimbursement, depending on the total contact lens allowance remaining. Refractive laser surgery is considered an elective procedure and may involve potential risks to patients. Avēsis is not responsible for the outcome of any refractive surgery. Discounts on materials are not available at Walmart, Sam's Club, and Costco locations. ID cards are not required for services.