



## **Procurement and Contracting Services**

### **Request for Proposals for a Saferide Application**

#### **ADDENDUM #1**

**Please mark all proposal submission  
Envelopes with the following information**

**Sealed RFP # L192305  
Due on September 26, 2022 no later than 2:00PM, MST**

The following questions were received prior to the close of the Technical Question period on September 6, 2022 at 12:00 PM MST:

1. We respectfully request a two-week extension of the submission deadline to October 4, 2022.

The University will allow an extension to September 26, 2022 at 2:00PM MST.

2. Can the University share its budget for this procurement?

We have not discussed budget for a new app at this point, but we were previously paying \$37,561 for 12 vehicles.

3. When is the University considering launching this new service? Is there flexibility in the launch timeline?

We plan to launch in December and do not have flexibility.

4. What software does UA use for 2-factor authentication?

DuoPlus

5. What are the days and hours of Saferide service?

|                   |                  |
|-------------------|------------------|
| Monday – Thursday | 6:00pm – 12:30am |
| Friday            | 6:30pm – 9:30pm  |
| Sunday            | 6:00pm – 9:30pm  |

6. Is there a defined geographic range for the Saferide service, and if so can the University provide a map of the service zone?

Exact pick up and drop off locations can be found [here](#)  
A map of our locations and truncated hours can be found [here](#)

7. Can the University share any ridership statistics for Saferide service?

55,547 riders in FY2018  
17,879 riders in FY2019  
10,570 riders in FY2020  
~1000 rides in FY2021  
~ 17,000 riders in 2022  
On track to be 20,000 riders in FY2023

**End of addendum, all else remains the same.**