



Procurement and Contracting Services

Request for Information for a Student Response System

ADDENDUM #2

**Please mark all proposal submission
Envelopes with the following information**

**RFI # S192319
Due on February 24, 2023 no later than 2:00 PM, MST**

The following questions were received prior to the close of the Technical Question period on February 8, 2023 at 12:00 PM MST:

1. When will sandbox testing begin?

We would like to start testing on Monday, March 6, 2023

2. Who is your authentication provider?

UITS utilizes Shibboleth for our NetID

3. Course Cartridges can be imported into Canvas-Would you also like to enroll users in test courses? Would you like new users to be enrolled into Canvas Training Courses (Admin training courses, instructor training courses, student training courses)?

For test courses, we would like the option of having a course cartridge loaded from the vendor as well as the ability to add our own content or for the testers to add their own content.

4. Please provide use case examples on the active users on the system at the same time as well as the number of users associated with each activity per use case.

This is in progress. We will be utilizing both open forum testing where users can navigate and try different task and more structured testing where specified users will be assigned tasks to test within the platform.

5. What 3rd party Collaborate tools are being used today? Do you students use google or Microsoft applications, or something else? Do faculty and staff use Google, Microsoft or something else?

We utilize both. Microsoft 365 and Google tools.

6. Do you create courses and deliver based on master templates or do faculty create their own courses (copy from prior semesters)?

Both. Faculty have a high degree of autonomy over the content and it is rare that there is a master class template that faculty are mandated to use.

7. Sandbox Question: Who is your authentication provider?

UITS utilizes Shibboleth for our NetID

8. Sandbox Question: Course Cartridges can be imported into Canvas. Would you also like to enroll users in test courses? Would you like new users to be enrolled into Canvas Training Courses (Admin training courses, instructor training courses, student training courses)?

For test courses, we would like the option of having a course cartridge loaded from the vendor as well as the ability to add our own content or for the testers to add their own content.

- a. Sandbox Question: Will sandbox testers be given guidance on what they should be testing? If so, would you be willing to share a copy of that guidance? *Yes, we have a list of test cases for the structured testing, We would be willing to share a copy of the cases once they are completed and approved.*

9. How many LMS' do you plan on testing as part of the RFI evaluation?

As many responses as we receive.

10. Will you be testing the mobile app experience as well? If so, would you be willing to share a copy of that guidance?

Any of the scenarios that we would test on a desktop should be able to be completed successfully on a mobile app.

11. Does UofA intend to release an RFP following the RFI? If yes, can you share the timeline for the RFP for planning purposes?

Yes. RFP process will begin Fall 2023.

12. Would you like us to provide references. or do you plan on requesting references as part of an RFP?

Depending on guidance from our procurement department we will be requesting references.

13. Instructure and Internet2 currently have an agreement in place which provides I2 members Canvas pricing and terms that have been pre-negotiated on behalf of the entire consortium. Currently, 117 Higher Education Institutions are a part of this agreement. Since UofA is an Internet 2 member, would you like us to provide Internet 2 Pricing on our response?

Yes.

14. Are there any functionality gaps in your current solution that you'd like to see in an LMS? If so, would you please identify what they are?

We are currently conducting a campus-wide survey to identify those gaps.

15. What features and functions in your current solution seem to work exceptionally well for your institution?

We are also asking for similar feedback within the campus-wide survey.

All else remains the same.