# Procurement and Contracting Services

## Request for Proposals for a Digital Badging Platform

### ADDENDUM #1

**Please mark all proposal submission
Envelopes with the following information**

<span style="color:red">**Sealed RFP # L192412
Due on April 19, 2024 no later than 2:00 PM, MST**</span>

The following questions were received prior to the technical question period close of April 9, 2024 at 12:00PM MST.

1) Section 1.2 says "The other State Universities, Arizona State University (ASU) and Northern Arizona University (NAU), along with Pima Community College (PCC) and any other educational institution or Governmental entity may access an Agreement resulting from this solicitation issued and administered by the University of Arizona."

   Please explain what "may access" entails?  Please share an example of the use case in order to understand the meaning.

   This item means that if another public entity would like to engage your services under the award of the RFP, they can.  Of course, it is up to the successful vendor to determine if they will choose to allow this.  An example of this would be if another University in another state finds this award, they can determine if this process is in line with their procurement rules and reach out to the awarded vendor to also contract the same Scope of Work and pricing, possibly without the need for additional bids.

2) 5.3.1 Global logins for 5 Administrator Level Accounts, 8 Issuer Level Accounts, and 5 Badge Recipient Level Accounts for Testing. Additionally, please provide a preferred contact person to answer any questions that arise during this process.

   The University of Arizona has a current Credentials license and live instance. We will set up these requirements within your current instance.  This can be used for testing purposes and will not interfere at all with any current usage.  With this in mind are there any additional requests?

   A sandbox is requested to allow those who have not used Canvas Credentials to access and experience the platform for the first time and without existing data, which may influence the user experience.

3) If we choose to provide a narrative proposal that includes answers to all the Appendix A questions, with the reference questions from Appendix A clearly marked in the Narrative, do we also need to return Appendix A completed?

   Yes, please do provide answers in Appendix A. A narrative is also welcome.

4) How many unique earners (individuals) is the University actively issuing credentials to on an annual basis? Is this expected to increase or decrease?

   We do not have the requested data. The number is expected to increase. January 1, 2023, through December 31, 2023, 720 credentials were awarded.

5) How many unique credentials is the University actively issuing on an annual basis? Is this expected to increased or decrease?

   There are currently 151 unique credentials. The number is increasing.

6) Can you please provide an estimate on both the total # of Faculty and Continuing Education non-matriculated students who will be earning badges?

7) Are there any issues with your current vendor that you are specifically hoping to address / correct?

   Criteria requirements address any concerns.

8) In ref to 3.9.8, Attachment A Limiting Criteria: Is support for both OBv2 and OBv3 required, or is OBv3 alone sufficient?

   Support for OBv2 or OBv3 is acceptable.

   a. a. Specific question: Must platforms support both issuing and holding OBv2 & OBv3?
      A transition plan would need to be developed to move existing data to a potential new platform without loss of data.

   b. b. Recommendation: Credentials issued through this platform should be OBv3

9) For supporting questions in Attachment A, are URLs to video demos and walkthroughs of features acceptable? Are links to online resources acceptable?

   Links and URLs are welcome.

**End of Addendum, all else remains the same.**